

MVP Request for Repair Form

<input type="checkbox"/> Dealer Vendor: _____ Requested By: _____ Phone #: _____ Email: _____ Date of Request: _____ PO#/ Invoice #: _____	<input type="checkbox"/> School / University / College Name: _____ Requested By: _____ Phone #: _____ Email: _____ Date of Request: _____ PO#/ Invoice #: _____
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Repair Request Details

Description of Damage

***To expedite the repair of your cover please provide a detail description of the damage and how it may have occurred. ***

Date of Damage: _____

***Please see below for all angles. ***

Must Provide

1. High resolution images *(Must provide from all angles close ups and a far) (Ex: Front, L side, R side, entire frame front, entire frame back, area of damage (3 different angles), location of damage, where it occurred, how cover is anchored)*




2.HD Video *(May also be accepted but must include all angles in HD quality)*

3.Original PO / Invoice Number

Anchoring System

Grass Turf

Pictures *(See #1 must provide section for required images for inspection & review of damage) (attach to email in high resolution quality along with completed MVP request for repair form)*

Soccer Innovation's Policy

Simply fill out this form and we will contact you within 2-3 business days following receipt & requested information. Please note all damage must be reported immediately. Failure to report in timely manner may result in increased damage from initial incident. SI reserves the right to deny warranty claims.

****Customer is responsible for shipping to and from Soccer Innovations warehouse unless otherwise agreed by Soccer Innovations.****

Please send images/photos and documentation to:
Email: Pam@Soccerinnovations.com

Office use only

Repair / Diagnostic Completed by:

Diagnosis:

Presented to Hugo:

Results of Repair:

Approximate Cost:

Further Actions:

Approved

Denied

→ Cost for Repair/Replacement

Approved

Please provide shipping # and date when shipped:

Shipping #	Date

Please ship to:

Soccer Innovations

Attn: Pam Zuniga

3120 Towerwood Dr. Dallas, TX 75234

Denied

Reason:

Cost of Repair: _____

Form of payment must be made within 7 days without usage of cover. Failure to complete payment will result in resubmission of request of repair form.

Transportation and insurance charges for the return of any MVP frame or MVP cover(s) are not covered under the terms of this warranty and are the responsibility of the owner. Covers will be shipped back when payment has cleared. Depending on current season, covers could take up to 10 business days to ship repaired cover. Covers will be shipped most economically unless specified by customer. During high season, it could take up to 4 weeks to repair cover and / or logos. Rush repair will incur a \$150 rush fee.